

## Affordable.Flexible.Fast.



### Affordable Managed Learning

WestNet MLP is an affordable Managed Learning platform that enables organizations to quickly create, manage and deliver interactive and measurable learning including e-Learning, Instructor-Led Training, and Online Meetings. Highly scalable and secure, the ASP based MLP can be easily customized and implemented in just a few days. WestNet MLP is the choice for customers looking for an affordable, feature-rich and fully integrated Managed Learning product.

### Feature Rich

WestNet MLP has integrated the features of expensive learning solutions into a single product. Course catalogs, registration, course creation, interactive delivery, and assessments are all built in. Collaborative tools like chat, threaded discussions, e-mail, white boards, Internet links, and group/mentor rooms with file sharing are also integrated. Reports on learner progress and skill attainment are automatically generated.

### Accelerate Training Delivery

With WestNet MLP, individual departments can quickly create, deliver, and manage dynamic training for immediate learner access to time-critical information. WestNet MLP provides the tools, guidance and structure to enable authorized personnel, with limited technical knowledge, to deliver training themselves. With WestNet MLP's simple and intuitive content creation, anyone with an Internet browser and knowledge to share can leverage the full power of the MLP.

### Powerful Technology

WestNet MLP delivers the first off-the-shelf solution to address both global and enterprise-wide learning challenges for mid-sized organizations. WestNet MLP has been designed to leverage the scalability of Microsoft SQL Server and the security features of Microsoft Windows.

### Courseware

Integrated MS Office authoring allows courses to be quickly and easily created directly inside WestNet MLP. In one product, learning providers and their clients can easily:

- Create courses with wizards and templates
- Import courses created in popular authoring tools
- Cut & paste HTML
- Import standards-based commercial courseware
- Share or copy a course between Learning Centers

WestNet MLP is AICC certified, SCORM, and IMS /LRN2 compliant. Every Icosa Learning Center can be offered with its own local language and customized interface.

### Decentralize Training

With WestNet MLP, any authorized individual, anywhere in the organization, can create training programs and make them available to everyone else in the organization. It provides detailed reports, analysis and cost controls for all levels of training.

### Manage Knowledge Assets

WestNet enables corporations to manage the speed and effectiveness of knowledge transfer. WestNet's comprehensive reporting and analysis features deliver powerful management tools for tracking learner progress and involvement. WestNet's rich interactive and collaborative features allow learners to communicate and share in the learning process. Assessments, testing, feedback and certification all help to quantify skill and competency levels.

**Contact Us for More Information**  
Call Us at 1-888-452-6902 or E-mail  
[info@westnetlearning.com](mailto:info@westnetlearning.com).

**1. Is MLP customizable?**

MLP is customizable from colors to buttons, site text and so forth. You have full access to customization options including the site stylesheets.

**2. Does WestNet's name appear on my version of the LMS site?**

NO, it is your site. WestNet is not seen as we are your background partner.

**3. What sign-in options will I have for user authentication?**

There are two (2) basic forms of authentication available.

- Standard sign-in using username and password.
- Single sign-on: this is auto-authentication linking across from your website where the user has already signed in.

**4. Do you have various billing options for the LMS fee?**

Yes, the largest discounts come with annual pre-payment, but we have monthly and quarterly payment options available as well.

**5. Is eCommerce included or can I add my own?**

The eCommerce module in the LMS cart allows you to set your own payment gateway. Should you not have a payment gateway, you can utilize WestNet's gateway for a nominal fee per transaction.

**6. Can I load 3<sup>rd</sup> party content?**

Absolutely -- you can license any of the 2500 off-the-shelf eCourses from WestNet's catalog **OR** you can license eCourses from **ANY** supplier you wish – no restrictions.

**7. Are there additional charges for bandwidth and storage?**

NO, all fees for bandwidth and storage are included in the LMS fee.

**8. What happens to the user's history when I deactivate that user?**

All learning history is secure and saved. Users are deactivated but NOT deleted. So you may reactivate a user at any time and their history is preserved.

**9. Are we charged for deactivated users?**

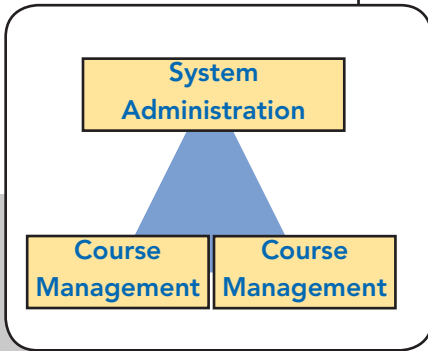
NO, user fees are assessed **ONLY** for new users and users that have registered and launched a course within the license period.

**10. Can MLP sync with our HRIS system, i.e. PeopleSoft, Sales Force?**

Absolutely -- this process is accomplished with scheduled sync to keep your systems up-to-date. You set the schedule.

**Contact Us for More Information**  
Call Us at 1-888-452-6902 or E-mail  
[info@westnetlearning.com](mailto:info@westnetlearning.com).

# Hosted LMS Features



## WestNet MLP Features:

- Import and manage industry-standard courses
- System, course, and learner tracking
- Instructor and learner profiles
- Sophisticated analysis and reporting
- Generate Custom Reports
- Robust security identification and validation
- Unattended learner administration, registration, and payment
- Course catalog -You control display
- Create courses directly in WestNet MLP
- Integrated MS Office authoring
- Custom Development Plans
- Easily load 3rd party courses
- Access via standard Internet browsers
- Features are switch- configurable
- Online help
- Announcement board
- Automatic certificate issuance
- Built-in collaboration
- Chat and Threaded Discussions
- No Java to affect rewalls
- Streaming multimedia
- Add Legacy and Outside Training Data
- Localized language
- Transcripts
- Customizable, self-correcting tests
- Practice exams
- Student surveys
- Uploading/Downloading groups
- Customizable navigation frames
- User name and password reminder
- Sync with HRM and HRIS Systems

## System Administration

### **e-Commerce enabled**

*Highly secure e-commerce capabilities, online registration; multiple transaction types; order processing*

### **Course and system administration**

*Administrative control at system, course, and learner levels*

### **Single database**

*All courses and interactivity contained and run from a SQL Server database*

## Course Management

### **Courseware**

*Create directly in WestNet MLP or with Microsoft Office; upload or import third party content*

### **Collaboration**

*White boards, teams, document sharing, e-mail, and synchronous tools*

### **Rich interactivity**

*Group chat, Internet links, threaded discussion*

### **Learning Support**

*Glossary, FAQ, announcements, search, notes, assignments, bookmarks, help*

## Measurement

### **Exams**

*Customizable, self-correcting tests; practice exams, Options for instructor comments, duration, retakes, randomized questions, and more*

### **Gradebooks and Transcripts**

*Customizable assessment categories and grading weights*

### **Surveys**

*Create student surveys with option to view individual student responses*

### **Reporting**

*Rich, built-in and easily customizable reports*

## Organizational Management

### **Secure global management**

*Centralized administration of entire system*

### **International languages**

*Automatic conversion to localized language*

**Contact Us for More Information**  
Call Us at 1-888-452-6902 or E-mail  
[info@westnetlearning.com](mailto:info@westnetlearning.com).

## Delivery via "The Cloud"

### WestNet's global Content network

rises above the Internet to provide customers with a unique platform for content and application delivery. With an optimal mix of connectivity, processing power and storage - at orders of magnitude above the industry norm - the advanced platform is strategically deployed at network peering points in North America, Europe and Asia with the highest concentration of Web traffic, convergence and users.

As a secure and managed high-speed layer on top of the Internet, the CAP network powers innovative Content Delivery, Streaming Media, Web Computing and Reporting solutions that bypass Internet congestion to intelligently aggregate, store and deliver content and applications to millions of users worldwide.



### Content Streaming in conjunction with (CAP) Network

**Flash Media Server** is a hub allowing FMS enabled applications to deliver and receive data in real time with connected users using RTMP (Real Time Media Protocol).

### Scalability Options

You can scale your FMS applications to any level. Content is delivered in conjunction with WestNet's global Content Access Point® (CAP) network for maximum capacity.

### What is RTMP?

RTMP is the protocol the Flash Media Server uses to communicate with the user's computer. The RTMP connection is established when the user views your FMS enabled content within their web browser. The content can be hosted anywhere (including your desktop) because the connection to FMS happens directly between the user's machine and the Flash Media Server.

Contact Us for More Information  
Call Us at 1-888-452-6902 or E-mail  
[info@westnetlearning.com](mailto:info@westnetlearning.com).

**“Excellent customer service (is) the ability of an organization to constantly and consistently exceed the customer's expectations.”**

WestNetMLP has been great for the Montana Department of Corrections. With a limited state budget, WestNet stepped up and fulfilled our need. We expected to get a very lite LMS with our budget limitations, but with MLP we got a "Full Featured LMS with all the functionality you could ask for. Customizing the way it works and looks was very important to us, and I have full control over it.

Ted Ward - Montana Dept of Corrections



"We needed to implement a Hosted full featured LMS to deliver eLearning to our 3000 locations and 40,000 users. Customized for our reporting requirements and integration to PeopleSoft.

The WestNet Team was amazing and MLP has exceeded all our expectations!"



Avaya was looking to partner with a provider who was established in the industry and who had proven confidence and expertise in developing training solutions for Specialized certification exams in the vendor IT space.

WestNet's solutions exceeded our criteria."



We were really impressed with their hosted e-Learning solution and the speed at which they returned our calls and inquiries. They were very easy to work with, the WestNet team spent extra time with us to customize our online training delivery system. They seemed to immediately understand our business model and quickly developed their technology to fit our roll-out strategy.

Melodi Szymczak, Director of Affiliate Operations

